3136 Dundas Street West
Toronto, ON
M6P 2A1
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THPFC Refund Policy

Applies To: *All THPFC members, players, parents/guardians/caregivers, coaches, volunteers, Board and committee members, staff, contractors, and others participating in or acting on behalf of the Club. This policy applies to all registration fees paid directly to THPFC, whether online or in person.*

Toronto High Park FC – Refund Policy

General Refund Conditions

- All refunds will be subject to a fee equivalent to the amount applicable to the first month of the program.
- Outstanding debts owed by the player's family will be deducted from the refund amount. The total refund amount cannot exceed the registration fee paid.
- Refunds will be issued with special consideration for injury or relocation upon receipt of proof.
- All withdrawals must be submitted through the Refund Request form which can be found on the THPFC Website: https://thpfc.ca/forms-and-policies/

Specific Refund Conditions (Development, Competitive & OPDL Programs)

Transferring Clubs

- Players requesting a transfer to another Club that require a signed release from THPFC will NOT receive the release until all payments owed to THPFC are settled in full.

Player Code of Conduct Breach

- No refund will be provided if a player is suspended or expelled from the Club or Ontario Soccer due to disciplinary violations or breaches of the Club code of conduct.

Updated Date: July 2026
Approved By: THPFC Board of Directors

Program Cancellation

- If THPFC is unable to field a team or provide a suitable program alternative, a full refund will be issued. No fee will be deducted in such cases.

Timing of Withdrawal

- Before Program Start: Refund minus payment for the first month's sessions of the program.
- After Program Start: If the refund is granted it will be issued on a prorated basis. Once the first day of the month is entered, that month is no longer recoverable.

Specific Refund Conditions (Recreational & Technical Development Programs)

Player Code of Conduct Breach

- No refund will be provided if a player is suspended or expelled from the Club or Ontario Soccer due to disciplinary violations or breaches of the Club code of conduct.

Program Cancellation

- If THPFC is unable to field a team or provide a suitable program alternative, a full refund will be issued. No fee will be deducted in such cases.

Timing of Withdrawal

- Before Program Start: Refund minus payment for the first month's sessions of the program.
- After Program Start: If the refund is granted it will be issued on a prorated basis. Once the first day of the month is entered, that month is no longer recoverable.

Injury & Temporary Withdrawal (All THPFC Programs)

- The Club does not allow temporary withdrawals or "breaks" from any programs, as THPFC incurs fixed costs for facilities, staffing, and operations regardless of individual player attendance.
- Once a player is registered, these expenses are committed for the full season, and as such, temporary pauses cannot be accommodated.

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- If a player withdraws and wishes to rejoin during the same season, they must repay the full amount that was previously refunded.
- Exceptions will only be considered for medical reasons and must be supported by documentation from a licensed medical professional.
- Injuries must be reported within 14 days of the initial injury.
- Injuries of less than three (3) months in duration are not eligible for a refund or a break in payments.
- For injuries of three (3) months or longer, requests for refunds may be considered, provided a medical note from a licensed medical professional is submitted confirming the need for medical leave.
- For non-injury medical conditions, requests will be considered on a case-by-case basis and must also be supported by a medical note from a licensed medical professional.
- The Club reserves the right to make the final decision on all medical leave requests.

Fundraising & Team Contributions

THPFC is not responsible for any funds paid directly to a team, coach, or team official, nor for any funds raised through sponsorships or fundraising activities. Refund requests for such funds will not be considered

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